

W. M. [REDACTED] B. [REDACTED]
[REDACTED]
Pasadena, CA 91104

December 19, 2000

Encino/Tarzana Regional Medical Center
18321 Clark Street
Tarzana, CA 91356

To whom it concerns:

I am the father of A. [REDACTED] M. [REDACTED] B. [REDACTED]. My wife Lisa gave birth to him at your Hospital on October 24, 2000. I write this letter as a thank you and a critique of the Hospital. I took some time to write it because I didn't want any visceral feelings to seep into it. For the most part I found your staff to be professional and competent. Nurse Yardley was outstanding. She had a nice "bed-side" manner and kept us well informed as to what was going on and what was to happen at each turn. However, one of the nurses, Kamla Chadwa was a total abomination. She was disturbing and I hope and believe below your standards. She was rough with my wife, to the point where Dr. Gil Mileikowsky, our obstetrician, reminded her to be more careful.

There was also an occasion when one of the monitors was activated. It was on for fifteen minutes before another nurse came in and turned it off. On other occasions I had to remind Nurse Chadwa that it was on. Additionally, Nurse Chadwa had no bedside manner. On one occasion when my wife said that she wanted to push the baby out, Chadwa replied in an extremely condescending manner and tone "you want to push, we'll push, let's push." She also seemed easily distracted. For example, she frequently commented that she had a problem with Dr. Mileikowsky's assistant being in the room. This made for a tense delivery room. In short, she was awful.

After his birth, A. [REDACTED] was transferred to the NICU. He stayed there until Saturday, October 28. Given his difficult delivery, and even though he weighed 7 lbs. and 7 oz., I understood why he was initially sent there. In fact, my wife and I were told that he was sent there because he was not eating a sufficient amount of food within the proscribed period of time. I wondered if this situation could have been addressed in the regular nursery after the first day or two in the NICU. It appears from the data that I was informed of, that Anthony was above the acceptable food intake line, but below the

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mean.

I also found much of the NICU staff to be arrogant and paternalistic. Some of the nurse's would tell us fundamental things about baby care as if we had not spent hundreds of hours preparing for this moment. One nurse had the temerity to tell us that we should not attend to A [REDACTED] every time he cries because he may be attempting to manipulate us. Therein lied part of the problem. For the time he was in the NICU, your parenting values were being imposed on him—not ours! That was entirely unacceptable. In short, my view is that A [REDACTED] was kept in the NICU for four days, in part, because the Hospital thought it could better parent him after his birth, not because it was medically necessary. Additionally, perhaps the Hospital was overly cautious because I am an attorney.

My view is that the Hospital is too numbers' driven and not willing to search for the correct balance between the bonding needs of the parents and child, and the medical needs of the baby. Dr. Milleikowsky was outstanding. Most of the nurses were fine with the notable exception of Ms. Chadwa. However, in sum the Hospital did not rise to my expectations. In fact, it missed the bar by quite a lot.

Sincerely,

W. M. [REDACTED] B. [REDACTED]

W. M. [REDACTED] B. [REDACTED]

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1 Arthur R. Chenen, Esq. (State Bar No. 47576)
 Lisa M. Chait, Esq. (State Bar No. 204315)
 2 STEPHAN, ORINGHER, RICHMAN & THEODORA, P.C.
 3 2029 Century Park East, 6th Floor
 Los Angeles, California 90067-2907
 4 Telephone (310) 557-2009
 Telecopier (310) 551-0283



5 Attorneys for Plaintiff
 6 GIL N. MILEIKOWSKY, M.D.

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 8 **SUPERIOR COURT OF THE STATE OF CALIFORNIA**
 9 **FOR THE COUNTY OF LOS ANGELES - CENTRAL DISTRICT**

11 GIL N. MILEIKOWSKY, M.D.,
 12 Plaintiff,
 13 v.
 14 TENET HEALTHSYSTEM, et al.,
 15 Defendants.

Case No. BC 233153
 Honorable Lawrence W. Crispo

**EX PARTE APPLICATION FOR A
 TEMPORARY RESTRAINING
 ORDER AND AN OSC RE:
 PRELIMINARY INJUNCTION;**

**MEMORANDUM OF POINTS AND
 AUTHORITIES;**

**DECLARATIONS OF GIL N.
 MILEIKOWSKY, M.D. AND ARTHUR
 R. CHENEN AND EXHIBITS IN
 SUPPORT;**

**[PROPOSED ORDER
 LODGED CONCURRENTLY]**

Date: December 28, 2000
 Time: 8:30 a.m.
 Dept: 58

Date Action Filed:

Discovery Cutoff: Statutory
 Motion Cutoff: Statutory
 Trial Date: Not Set

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